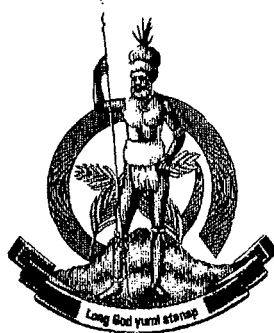


**REPUBLIQUE  
DE  
VANUATU**  
*JOURNAL OFFICIEL*



**REPUBLIC  
OF  
VANUATU**  
*OFFICIAL GAZETTE*

27 JUN 2011

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27 JUNE 2011

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NOTIFICATION OF PUBLICATION

ORDER

COMMISSION OF INQUIRY ACT [CAP 85]

TERMINATION OF COMMISSION OF INQUIRY  
INTO LATE JOHN BULE'S CORONER REPORT  
RECOMMENDATIONS IMPLEMENTATION  
ORDER NO. 121 OF 2011.

CONSTITUTION OF THE REPUBLIC OF  
VANUATU

- INSTRUMENT OF REMOVAL OF  
MINISTER ORDER NO. 122 OF 2011
- INSTRUMENT OF REMOVAL OF  
MINISTER ORDER NO. 123 OF 2011
- INSTRUMENT OF REMOVAL OF  
MINISTER ORDER NO. 124 OF 2011
- INSTRUMENT OF REMOVAL OF  
MINISTER ORDER NO. 125 OF 2011
- INSTRUMENT OF APPOINTMENT OF  
MINISTER ORDER NO. 126 OF 2011
- INSTRUMENT OF APPOINTMENT OF  
MINISTER ORDER NO. 127 OF 2011
- INSTRUMENT OF APPOINTMENT OF  
MINISTER ORDER NO. 128 OF 2011

- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 129 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 130 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 131 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 132 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 133 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 134 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 135 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 136 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 137 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 138 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 139 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 140 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 141 OF 2011
- INSTRUMENT OF APPOINTMENT OF MINISTER ORDER NO. 142 OF 2011

**LOI SUR LES SERMENTS [CAP 37]**

**THE OATHS ACT [CAP 37]**

- OFFICIAL OATH OF JOSHUA KALSAKAU – AS DEPUTY PRIME MINISTER AND MINISTER RESPONSIBLE FOR INFRASTRUCTURE AND PUBLIC UTILITIES

- OATH OF ALLEGIANCE JOSHUA KALSAKAU – AS DEPUTY PRIME MINISTER AND MINISTER RESPONSIBLE FOR INFRASTRUCTURE AND PUBLIC UTILITIES
- OFFICIAL OATH OF PAUL TELUKLUK – MINISTER OF NI-VANUATU BUSINESS
- OATH OF ALLEGIANCE OF PAUL TELUKLUK – NI-VANUATU BUSINESS
- OFFICIAL OATH OF PATRICK CROWBY MANAREWO – INTERNAL AFFAIRS
- OATH OF ALLEGIANCE OF PATRICK CROWBY MANAREWO – INTERNAL AFFAIRS
- OFFICIAL OATH OF DOMINIQUE MORIN – MINISTER OF LANDS, GEOLOGY, MINES AND RURAL WATER SUPPLY.
- OATH OF ALLEGIANCE OF DOMINIQUE MORIN – MINISTER OF LANDS, GEOLOGY, MINES AND RURAL WATER SUPPLY.
- OFFICIAL OATH OF ETA RORY – MINISTER OF YOUTH DEVELOPMENT AND SPORTS.
- OATH OF ALLEGIANCE OF ETA RORY – MINISTER OF YOUTH DEVELOPMENT AND SPORTS.
- OFFICIAL OATH OF SAMSON SAMSEN – MINISTER OF AGRICULTURE, QUARANTINE, FISHERIES AND FORESTRY.
- OATH OF ALLEGIANCE OF SAMSON SAMSEN – MINISTER OF AGRICULTURE, QUARANTINE, FISHERIES AND FORESTRY.
- OFFICIAL OATH OF JOSIE MASMAS – MINISTER OF AGRICULTURE, QUARANTINE, FISHERIES AND FORESTRY.

- SERMENT OFFICIAL DE SATO KILMAN LIVTUNVANU – PREMIER MINISTRE DE LAREPUBLIC DE VANUATU
- SERMENT D'ALLEGENCE DE SATO KILMAN LIVTUNVANU – PREMIER MINISTRE DE LAREPUBLIC DE VANUATU

- OATH OF ALLEGIANCE OF JOSIE MASMAS – MINISTER OF AGRICULTURE, QUARANTINE, FISHERIES AND FORESTRY.
- OFFICIAL OATH OF THOMAS ISOM – MINISTER OF HEALTH.
- OATH OF ALLEGIANCE OF THOMAS ISOM – MINISTER OF HEALTH.
- OFFICIAL OATH OF MELTEK SATO KILMAN LIVTUNVANU – PRIME MINISTER OF THE REPUBLIC OF VANUATU.
- OATH OF ALLEGIANCE OF MELTEK SATO KILMAN LIVTUNVANU – PRIME MINISTER OF THE REPUBLIC OF VANUATU.
- OFFICIAL OATH HAM LINI VANUAROROA – MINISTER OF TRADE, COMMERCE AND INDUSTRY.
- OATH OF ALLEGIANCE OF HAM LINI VANUAROROA - MINISTER OF TRADE, COMMERCE AND INDUSTRY.
- OFFICIAL OATH OF RALPH REGENVANU - MINISTER OF JUSTICE AND COMMUNITY SERVICES.
- OATH OF ALLEGIANCE OF RALPH REGENVANU - MINISTER OF JUSTICE AND COMMUNITY SERVICES.
- OFFICIAL OATH OF MOANA CARCASSES KALOSIL - MINISTER OF FINANCE AND ECONOMIC MANAGEMENT.
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- OFFICIAL OATH OF ALFRED CARLO – MINISTER OF FOREIGN AFFAIRS.
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- OATH OF ALLEGIANCE OF HARRIS IAUKO – MINISTER OF INFRASTRUCTURE AND PUBLIC UTILITIES.
- OFFICIAL OATH OF MARCELINO PIPITE – MINISTER OF EDUCATION.
- OATH OF ALLEGIANCE OF MARCELINO PIPITE – MINISTER OF EDUCATION.
- OFFICIAL OATH OF STEVEN KALSAKAU - MINISTER OF LANDS, GEOLOGY, MINES AND RURAL WATER SUPPLY.
- OATH OF ALLEGIANCE OF STEVEN KALSAKAU – MINISTER OF LANDS, GEOLOGY MINES AND RURAL WATER SUPPLY.
- OFFICIAL OATH OF WILLIE RUBEN ABEL TITONGOA– MINISTER OF HEALTH.
- OATH OF ALLEGIANCE OF WILLIE RUBEN ABEL TITONGOA – MINISTER OF HEALTH
- OFFICIAL OATH OF DON KEN – MINISTER OF NI-VANUATU BUSINESS DEVELOPMENT.
- OATH OF ALLEGIANCE OF DON KEN – MINISTER OF NI-VANUATU BUSINESS DEVELOPMENT.
- OFFICIAL OATH OF JAMES NGWANGO – MINISTER OF AGRICULTURE, QUARANTINE AND FORESTRY.

- OATH OF ALLEGIANCE OF JAMES NGWANGO – MINISTER OF AGRICULTURE, QUARANTINE AND FORESTRY.
- OFFICIAL OATH OF MORKIN STEVEN IATIKA – MINISTER OF YOUTH DEVELOPMENT AND SPORTS.
- OATH OF ALLEGIANCE OF MORKIN STEVEN IATIKA – MINISTER OF YOUTH DEVELOPMENT AND SPORTS.

### **LEGAL NOTICES**

CONTENT	PAGE
---------	------

#### **UTILITIES REGULATORY AUTHORITY**

- |   |       |
|---|-------|
| <ul style="list-style-type: none"> <li>• ELECTRICITY RELIABILITY STANDARDS – RELIABILITY STANDARDS IN RELATION TO A REGULATED SERVICE.</li> </ul>     | 1-20  |
| <ul style="list-style-type: none"> <li>• ELECTRICITY SAFETY STANDARDS – SAFETY STANDARDS IN RELATION TO THE SAFETY OF A REGULATED SERVICE.</li> </ul> | 21-35 |

#### **CAMPANIES ACT [CAP 191]**

- |  |       |
|--|-------|
| <ul style="list-style-type: none"> <li>• RESTORED</li> </ul>   | 36-37 |
| <ul style="list-style-type: none"> <li>• STRUCK OFF</li> </ul> | 38    |

#### **INTERNATIONAL COMPANIES ACT NO. 32 OF 1992.**

- |  |    |
|--|----|
| <ul style="list-style-type: none"> <li>• RESTORED</li> </ul>         | 39 |
| <ul style="list-style-type: none"> <li>• TO BE STRUCK OFF</li> </ul> | 40 |



REPUBLIC OF VANUATU

COMMISSIONS OF INQUIRY ACT [CAP 85]

Termination of Commission of Inquiry into Late John Bule's  
Coroner Report Recommendations Implementation  
Order No. 2 of 2011

In exercise of the powers conferred on me by section 1 of Commissions of Inquiry Act [CAP 85] and section 21 of the Interpretation Act [CAP 132], I, the Honourable RALPH REGENVANU, Minister of Justice and Community Services, make the following Order.

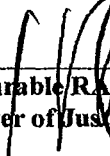
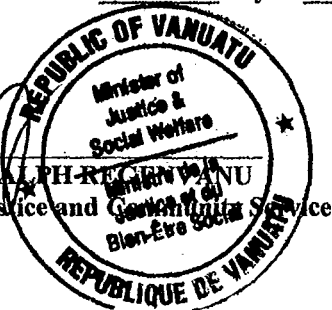
**1 Termination of the Commission**

The Commission of enquiry into late John Bule's coroner report recommendations implementation Order No. 68 of 2011 is terminated.

**2 Commencement**

This Order commences on the day on which it is made.

Made at Port Vila this 13<sup>th</sup> day of June, 2011.

  
Honourable RALPH REGENVANU  
Minister of Justice and Community Services  




**REPUBLIC OF VANUATU**

**CONSTITUTION OF THE REPUBLIC OF VANUATU**

**Instrument of Removal of Minister  
Order No. 12 of 2011**

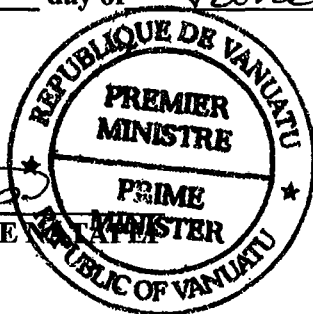
In exercise of the power conferred on me by subarticle 42(3) of the Constitution of the Republic of Vanuatu, I, the Honourable EDWARD NIPAKE NATAPEI, Acting Prime Minister, remove the following Minister from office:

**JOSHUA KALSAKAU** as Minister responsible for Infrastructure and Public Utilities.

This Instrument of Removal comes into force on the day on which it is made.

Made at Port Vila this 25<sup>th</sup> day of June 2011.

  
Honourable EDWARD NIPAKE NATAPEI  
Acting Prime Minister







**REPUBLIC OF VANUATU**

**CONSTITUTION OF THE REPUBLIC OF VANUATU**

**Instrument of Removal of Minister  
Order No. 23 of 2011**

In exercise of the power conferred on me by subarticle 42(3) of the Constitution of the Republic of Vanuatu, I, the Honourable EDWARD NIPAKE NATAPEI, Acting Prime Minister, remove the following Minister from office:

**RIALUTH SERGE VOHOR** as Minister responsible for Trade, Commerce and Industry.

This Instrument of Removal comes into force on the day on which it is made.

Made at Port Vila this 25<sup>th</sup> day of June 2011.

  
Honourable EDWARD NIPAKE NATAPEI  
Acting Prime Minister





**REPUBLIC OF VANUATU**

**CONSTITUTION OF THE REPUBLIC OF VANUATU**

**Instrument of Removal of Minister  
Order No. 24 of 2011**

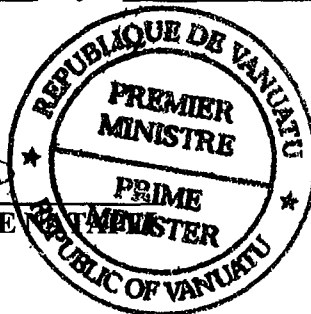
In exercise of the power conferred on me by subarticle 42(3) of the Constitution of the Republic of Vanuatu, I, the Honourable EDWARD NIPAKE NATAPEI, Acting Prime Minister, remove the following Minister from office:

**ETA RORY** as Minister responsible for Youth Development, Sports and Training.

This Instrument of Removal comes into force on the day on which it is made.

Made at Port Vila this 25<sup>th</sup> day of June 2011.

  
Honourable EDWARD NIPAKE NATAPEI  
Acting Prime Minister





**REPUBLIC OF VANUATU**

**CONSTITUTION OF THE REPUBLIC OF VANUATU**


**Instrument of Removal of Minister  
Order No. 25 of 2011**

In exercise of the power conferred on me by subarticle 42(3) of the Constitution of the Republic of Vanuatu, I, the Honourable EDWARD NIPAKE NATAPEI, Acting Prime Minister, remove the following Minister from office:

**MOSES KAHU** as Minister responsible for Health.

This Instrument of Removal comes into force on the day on which it is made.

Made at Port Vila this 25<sup>th</sup> day of June 2011.

  
Honourable EDWARD NIPAKE NATAPEI  
Acting Prime Minister





**REPUBLIC OF VANUATU**

**CONSTITUTION OF THE REPUBLIC OF VANUATU**

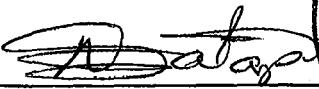
**Instrument of Appointment of Minister  
Order No. /26/ of 2011**

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable EDWARD NIPAKE NATAPEI, Acting Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**JOSHUA KALSAKAU** as Minister responsible for Trade, Commerce and Industry.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 25<sup>th</sup> day of June 2011.

  
Honourable EDWARD NIPAKE NATAPEI  
Acting Prime Minister





**REPUBLIC OF VANUATU**

**CONSTITUTION OF THE REPUBLIC OF VANUATU**

**Instrument of Appointment of Minister  
Order No. /27 of 2011**

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable EDWARD NIPAKE NATAPEI, Acting Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**RIALUTH SERGE VOHOR** as Minister responsible for Infrastructure and Public Utilities.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 25<sup>th</sup> day of June 2011.

  
Honourable EDWARD NIPAKE NATAPEI  
Acting Prime Minister





## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No./28 of 2011

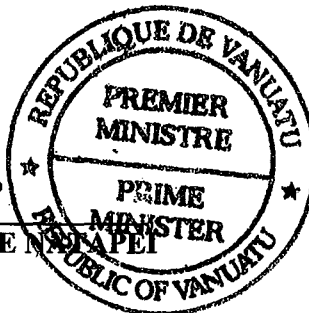
In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable EDWARD NIPAKE NATAPEI, Acting Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**RAPHAEL WORWOR** as Minister responsible for Youth Development, Sports and Training.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 25<sup>th</sup> day of June 2011.

  
Honourable EDWARD NIPAKE NATAPEI  
Acting Prime Minister





## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 129 of 2011

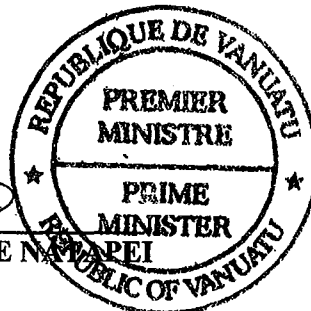
In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable EDWARD NIPAKE NATAPEI, Acting Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**JOSIE MASMAS** as Minister responsible for Agriculture, Quarantine, Fisheries and Forestry.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 25<sup>th</sup> day of June 2011.

  
Honourable EDWARD NIPAKE NATAPEI  
Acting Prime Minister





**REPUBLIC OF VANUATU**

**CONSTITUTION OF THE REPUBLIC OF VANUATU**


**Instrument of Appointment of Minister  
Order No. 136 of 2011**

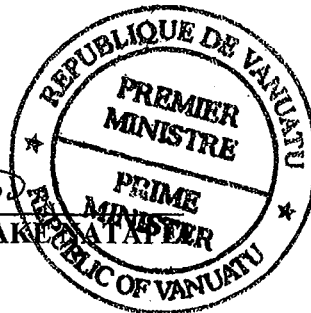
In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable EDWARD NIPAKE NATAPEI, Acting Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**THOMAS ISOM** as Minister responsible for Health.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 25<sup>th</sup> day of June 2011.

  
Honourable EDWARD NIPAKE NATAPEI  
Acting Prime Minister







## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No./3/ of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as the Deputy Prime Minister and a Minister:

**VANUAROROA HAM LINI** as Deputy Prime Minister and Minister responsible for Trade, Commerce and Industry.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

  
The seal is circular with the text "REPUBLIQUE DE VANUATU" at the top and "REPUBLIC OF VANUATU" at the bottom. In the center, it reads "PREMIER MINISTRE" and "PRIME MINISTER" separated by a horizontal line. Two stars are positioned on either side of the horizontal line.  
Honourable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister



## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 132 of 2011

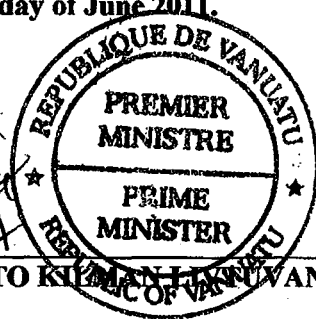
In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, MELTEK SATO KILMAN LIVTUVANU the Honourable, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**RALPH REGENVANU** as Minister responsible for Justice and Community Services.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

  
Honourable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister





## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 133 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**MOANA CARCASSES KALOSIL** as Minister responsible for Finance and Economic Management.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.



Honorable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister



## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 134 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**GEORGE ANDRE WELLS** as Minister responsible for Internal Affairs.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

  
Honorable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister





## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 136 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**ALFRED CARLOT** as Minister responsible for Foreign Affairs.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

  
Honorable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister





## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

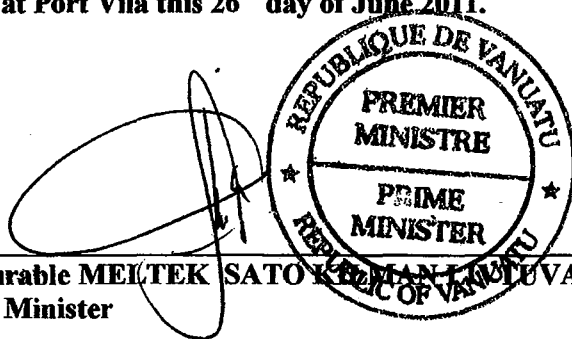
#### Instrument of Appointment of Minister Order No. 136 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**HARRIS IAUKO** as Minister responsible for Infrastructure and Public Utilities.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.



Honourable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister



## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 137 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**MARCELINO PIPITE** as Minister responsible for Education.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

Honourable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister





## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 138 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**STEVEN KALSAKAU** as Minister responsible for Lands, Geology and Mines.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

  
  
Honorable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister

The official seal of the Prime Minister of Vanuatu is circular, with the text 'REPUBLIQUE DE VANUATU' at the top and 'REPUBLIC OF VANUATU' at the bottom. The center of the seal is divided into two sections by a horizontal line, with 'PREMIER MINISTRE' in the top section and 'PRIME MINISTER' in the bottom section. Two small stars are positioned on either side of the horizontal line.





## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 139 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**WILLIE RUBEN ABEL TITONGOA** as Minister responsible for Health.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

  
  
Honourable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister



## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 140 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**DON KEN** as Minister responsible for Ni-Vanuatu Business Development.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

  
Honourable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister

The official seal of the Prime Minister of Vanuatu. It is circular with the text "REPUBLIQUE DE VANUATU" at the top and "REPUBLIC OF VANUATU" at the bottom. In the center, it reads "PREMIER MINISTRE" and "PRIME MINISTER". A small star is positioned to the left of the central text.



## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU

#### Instrument of Appointment of Minister Order No. 141 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**JAMES NGWANGO** as Minister responsible for Agriculture, Quarantine, Fisheries and Forestry.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

Honourable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister





## REPUBLIC OF VANUATU

### CONSTITUTION OF THE REPUBLIC OF VANUATU



#### Instrument of Appointment of Minister Order No. 142 of 2011

In exercise of the power conferred on me by subarticle 42(1) of the Constitution of the Republic of Vanuatu, I, the Honourable MELTEK SATO KILMAN LIVTUVANU, Prime Minister, appoint the following Honourable Member of Parliament as a Minister:

**MORKIN STEVEN IATIKA** as Minister responsible for Youth Development, Sports and Training.

This Instrument of Appointment commences on the day on which it is made.

Made at Port Vila this 26<sup>th</sup> day of June 2011.

  
The seal is circular with the text "REPUBLIQUE DE VANUATU" at the top and "REPUBLIC OF VANUATU" at the bottom. In the center, it reads "PREMIER MINISTRE" and "PRIME MINISTER" separated by a horizontal line. Two stars are positioned on either side of the horizontal line.  
Honourable MELTEK SATO KILMAN LIVTUVANU  
Prime Minister



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OFFICIAL OATH**

I, **JOSHUA KALSAKAU**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 16th day of ]  
June, 2011. ]

**Before Me:**

**ALATOI ISHMAEL KALSAKAU**  
**Attorney General of the Republic of Vanuatu**



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

I, **JOSHUA KALSAKAU**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 16th day of June, 2011.

] ]

**Before Me:**

**ALATOLISHMAEL KALSAKAU**  
**Attorney General of the Republic of Vanuatu**



**REPUBLIC OF VANUATU**

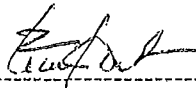
**OATHS ACT [CAP 37]**

**OFFICIAL OATH**

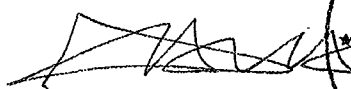
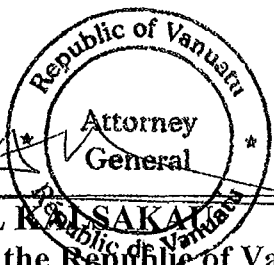
I, **PAUL TELUKLUK**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 16<sup>th</sup> day of ]  
June, 2011. ]

  
-----

**Before Me:**

  
  
**ALATOI SHMAEL R. SAKAT**  
Attorney General of the Republic of Vanuatu



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

I, **PAUL TELUKLUK**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 16<sup>th</sup> day of June, 2011.

]  
]

**Before Me:**

**ALATŌISHMAEL KALSAKAU**  
Attorney General of the Republic of Vanuatu





**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OFFICIAL OATH**

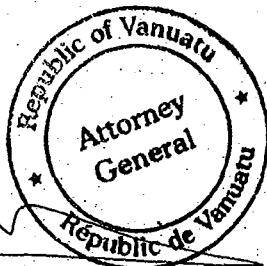
I, **PATRICK CROWBY MANAREWO**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 16<sup>th</sup> day of ]  
June, 2011. ]

*Patrick Crowby Manarewo*  
S

**Before Me:**



**ALATOI ISHMAEL KALSAKAU**  
**Attorney General of the Republic of Vanuatu**



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

I, **PATRICK CROWBY MANAREWO**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.


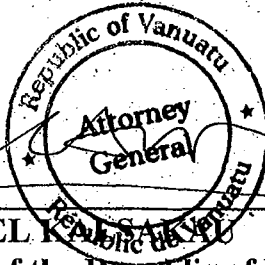
**So Help Me God.**

**SWORN** at Port Vila  
this 16<sup>th</sup> day of June, 2011.

] ]

*Patrick Crowby Manarewo*  
S

**Before Me:**

  
  
**ALATOI ISHMAEL**  
Attorney General of the Republic of Vanuatu



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

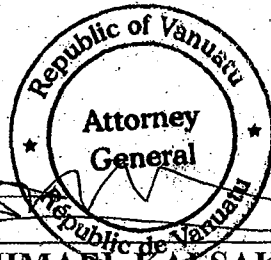
**OFFICIAL OATH**

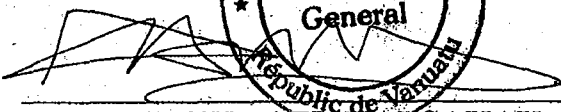
I, **DOMINIQUE MORIN**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 16<sup>th</sup> day of ]  
June, 2011. ]

**Before Me:**



  
**ALATOI ISHMAEL KALSAKAU**  
**Attorney General of the Republic of Vanuatu**



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

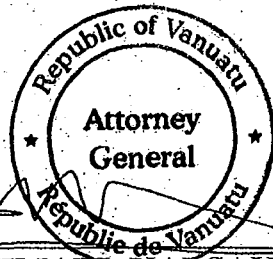
I, **DOMINIQUE MORIN**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

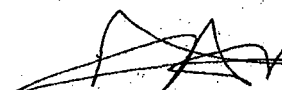
**So Help Me God.**

**SWORN** at Port Vila  
this 16<sup>th</sup> day of June, 2011.

]  
]

**Before Me:**



  
**ALATOI ISHMAEL KALSAKAU**  
Attorney General of the Republic of Vanuatu



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

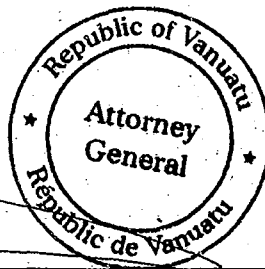
**OFFICIAL OATH**

I, **ETA RORY**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 16<sup>th</sup> day of ]  
June, 2011. ]

**Before Me:**



**ALATOI ISHMAEL KALSAKAU**  
**Attorney General of the Republic of Vanuatu**





**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OFFICIAL OATH**

I, **SAMSON SAMSEN**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 17<sup>th</sup> day of ]  
June, 2011. ]

**Before Me:**

**ALATOLISHMAHE KUY SAKAU**  
**Attorney General of the Republic of Vanuatu**



**REPUBLIC OF VANUATU**


**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

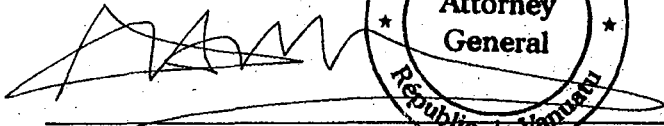
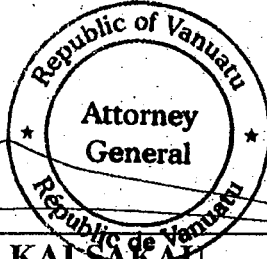
I, SAMSON SAMSEN, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 17<sup>th</sup> day of June, 2011.

|  |

**Before Me:**

  
  
**ALATOI ISHMAEL KALSAKAU**  
**Attorney General of the Republic of Vanuatu**





**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

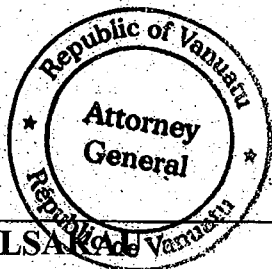
**OFFICIAL OATH**

I, **JOSIE MASMAS**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 25<sup>th</sup> day of ]  
June, 2011. ]

**Before Me:**



**ALATOI ISHMAEL KALSAKAL**  
**Attorney General of the Republic of Vanuatu**



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

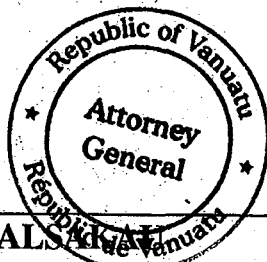
I, **JOSIE MASMAS**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 25<sup>th</sup> day of June, 2011.

] ]

**Before Me:**



**ALATOI ISHMAEL KALS**  
Attorney General of the Republic of Vanuatu



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

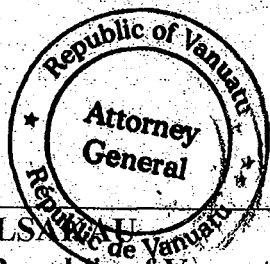
**OFFICIAL OATH**

I, **THOMAS ISOM**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 25<sup>th</sup> day of ]  
June, 2011. ]

**Before Me:**



**ALATOI ISHMAEL KALSAKAL**  
Attorney General of the Republic of Vanuatu



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

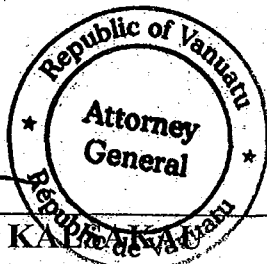
I, **THOMAS ISOM**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 25<sup>th</sup> day of June, 2011.

]

**Before Me:**



for

**ALATOI ISHMAEL KAPA**  
Attorney General of the Republic of Vanuatu

PARLIAMENT OF THE REPUBLIC OF VANUATU



THE OATHS ACT (CAP 37)

OFFICIAL OATH

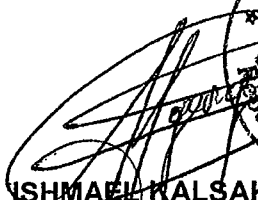
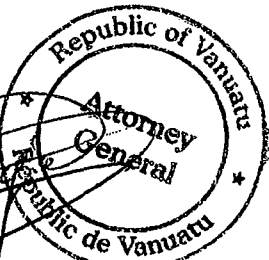
I, Meltek Sato Kilman <sup>Liufanance</sup>, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the Law and will conscientiously and impartially and to the best of my ability discharge my duties as **Prime Minister of the Republic of Vanuatu** and do right to all manner of people without fear or favour, affection or ill-will.

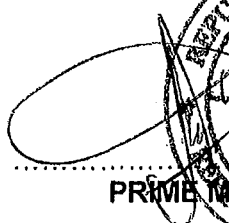

So help me God.

Sworn at Parliament, Port-Vila

This 26 day of June 2011

BEFORE ME

*For*  
  
  
ISHMAEL KALSAKAU ALATOI  
ATTORNEY GENERAL

  
  
PREMIER  
MINISTRE  
PRIME  
MINISTER  
PRIME MINISTER  
REPUBLIC OF VANUATU

PARLEMENT DE LA RÉPUBLIQUE DE VANUATU



LOI NO. 10 DE 1998

SERMENT OFFICIEL


Je soussigné, Makel Sato Kilman LITUVANU, ayant dûment été élu Premier ministre de la République de Vanuatu, m'engage solennellement devant Dieu tout-puissant à accomplir sans faillir les devoirs de ma fonction, à faire respecter la Constitution et la Loi et à servir consciencieusement le Peuple et la République sans partialité, crainte ni favoritisme.

En mon âme et conscience.

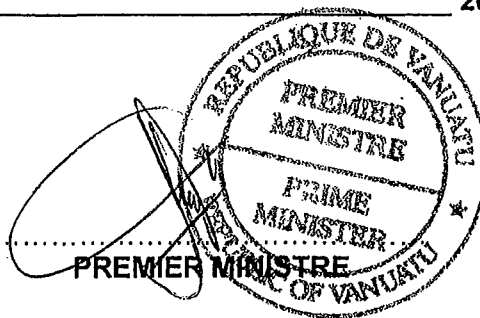
Fait au Parlement

À Port-Vila le 26 juin 2011

EN PRÉSENCE DU

*for*  
  
ISHMAEL KALSAKAU ALATOI  
ATTORNEY GÉNÉRAL

Republic of Vanuatu  
Attorney General  
REPUBLIC OF VANUATU



PARLIAMENT OF THE REPUBLIC OF VANUATU



THE OATHS ACT (CAP 37)

THE OATH OF ALLEGIANCE

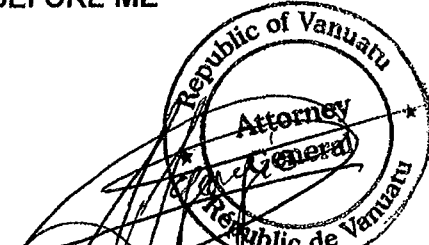
I, Maltek Sato Kilman LITUNVANA, Prime Minister of the Republic of Vanuatu, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

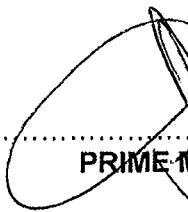
So help me God.

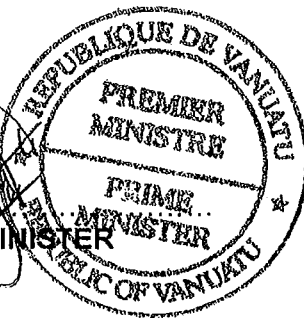
Sworn at Parliament, Port-Vila

This 26 day of June 2011

BEFORE ME

  
ISHMAEL KALSARAU ALATOI  
ATTORNEY GENERAL

  
PRIME MINISTER



PARLEMENT DE LA RÉPUBLIQUE DE VANUATU



LOI NO. 10 DE 1998

SERMENT D'ALLÉGEANCE


Je soussigné, Melkoks Sako Kilman LIUKUNVANA, ayant dûment été élu Premier ministre de la République de Vanuatu, m'engage solennellement devant Dieu tout-puissant à servir de mon mieux et à porter allégeance totale à la République de Vanuatu selon la Loi.


En mon âme et conscience.

Fait au Parlement

À Port-Vila le 26 juin 2011

EN PRÉSENCE DU

*For*  
  
ISHMAEL KALSAKAU ALATI  
ATTORNEY GÉNÉRAL

  
REPUBLIC OF VANUATU  
PREMIER  
MINISTRE  
PRIME  
MINISTER  
PREMIER MINISTRE  
REPUBLIC OF VANUATU





**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

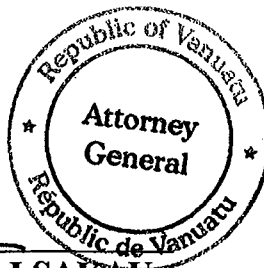
**OFFICIAL OATH**

I, **VANUAROROA HAM LINI**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 26<sup>th</sup> day of ]  
June 2011. ]

**Before Me:**

  
**ALATOI ISHMAEL KALSAKAU**  
**Attorney General**  
**of the Republic of Vanuatu**



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**


**OATH OF ALLEGIANCE**

I, **VANUAROROA HAM LINI**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 26<sup>th</sup> day of June, 2011]

**Before Me:**

  
**ALATOI ISHMAEL KALSAK**  
Attorney General  
of the Republic of Vanuatu





**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OFFICIAL OATH**

I, **RALPH REGENVANU**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

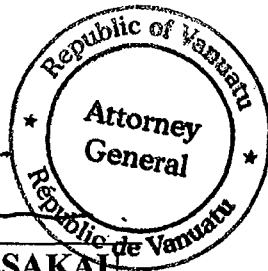
**So Help Me God.**

**SWORN** at Port Vila ]  
this 26<sup>th</sup> day of ]  
June 2011. ]

*[Handwritten signature]*  
-----

**Before Me:**

*[Handwritten signature of Alatoi Ishmael Kalsakau]*



**ALATOI ISHMAEL KALSAKAU**  
**Attorney General**  
**of the Republic of Vanuatu**



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

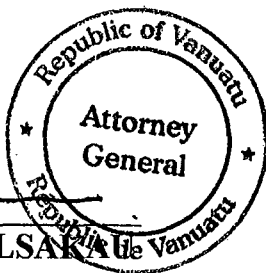
I, **RALPH REGENVANU**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 26<sup>th</sup> day of June, 2011]

]

**Before Me:**



**ALATOI ISHMAEL KALSAK**  
Attorney General  
of the Republic of Vanuatu



**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OFFICIAL OATH**

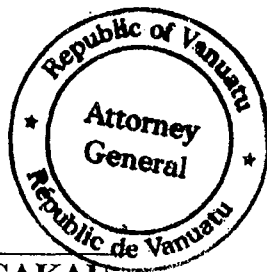
I, **MOANA CARCASSES KALOSIL**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 26<sup>th</sup> day of ]  
June 2011. ]

**Before Me:**

**ALATOI ISHMAEL KALSAKAU**  
Attorney General  
of the Republic of Vanuatu





**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

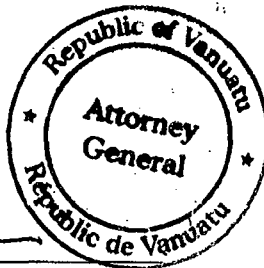
I, **MOANA CARCASSES KALOSIL**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 26<sup>th</sup> day of June, 2011]

**Before Me:**

**ALATOI ISHMAEL KALSAKAU**  
Attorney General  
of the Republic of Vanuatu





**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

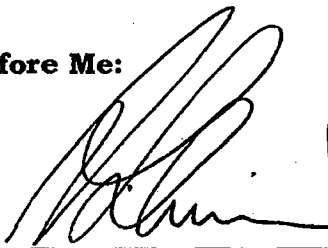
**OFFICIAL OATH**

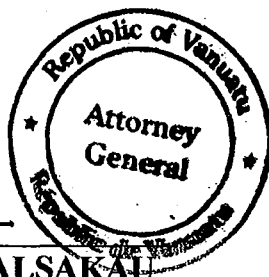
I, **GEORGE ANDRE WELLS**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 26<sup>th</sup> day of ]  
June 2011. ]

**Before Me:**

  
fu **ALATOI ISHMAEL KALSAKAU**  
**Attorney General**  
**of the Republic of Vanuatu**





**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

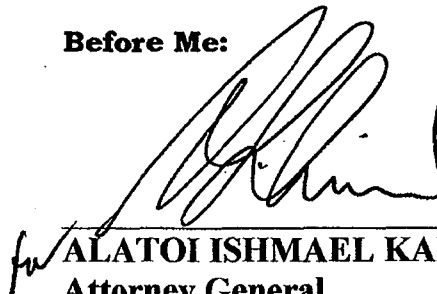
**OATH OF ALLEGIANCE**

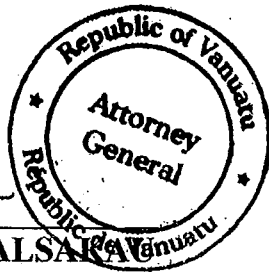
I, **GEORGE ANDRE WELLS**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 26<sup>th</sup> day of June, 2011]

**Before Me:**

  
**ALATOI ISHMAEL KALSAKAL**  
Attorney General  
of the Republic of Vanuatu







**REPUBLIC OF VANUATU**

**OATHS ACT [CAP 37]**

**OFFICIAL OATH**

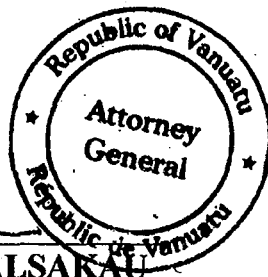
I, **ALFRED CARLOT**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

**So Help Me God.**

**SWORN** at Port Vila ]  
this 26<sup>th</sup> day of ]  
June 2011. ]

**Before Me:**

**ALATOI ISHMAEL KALSAKAU**  
**Attorney General**  
**of the Republic of Vanuatu**





**REPUBLIC OF VANUATU**

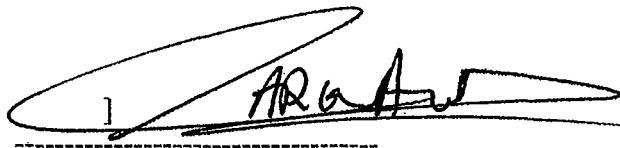
**OATHS ACT [CAP 37]**

**OATH OF ALLEGIANCE**

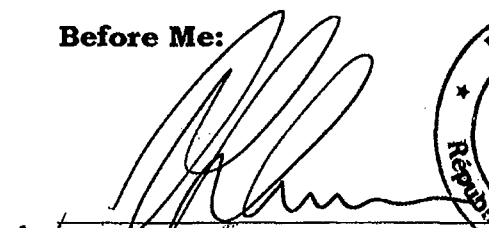
I, **ALFRED CARLOT**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

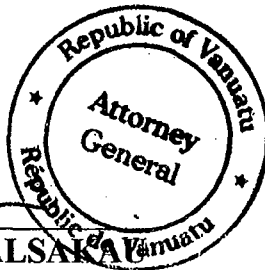
**So Help Me God.**

**SWORN** at Port Vila  
this 26<sup>th</sup> day of June, 2011]

  
\_\_\_\_\_

**Before Me:**

  
for **ALATOI ISHMAEL KALSAKA**  
**Attorney General**  
**of the Republic of Vanuatu**





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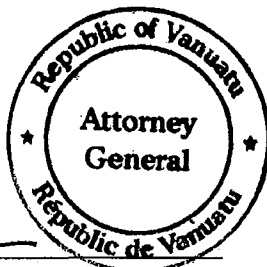
**OFFICIAL OATH**

I, **HARRIS IAUKO**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

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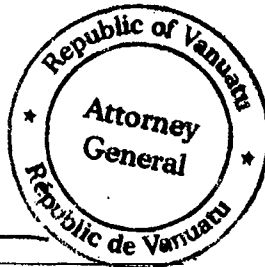
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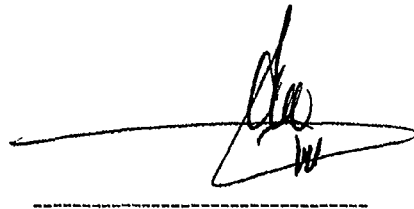
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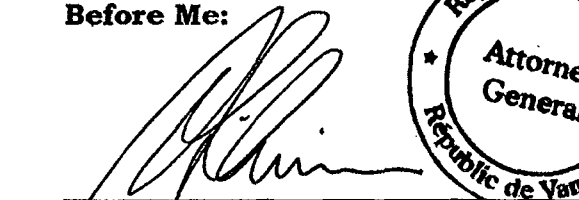
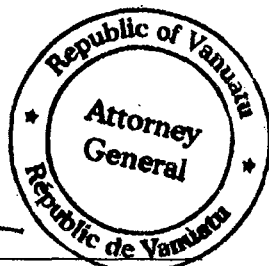
I, **MARCELINO PIPITE**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

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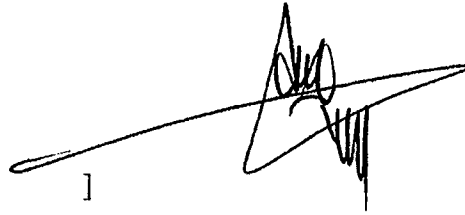
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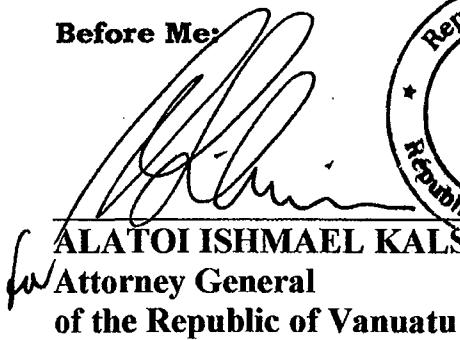
I, **MARCELINO PIPITE**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
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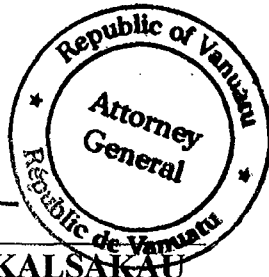
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I, **STEVEN KALSAKAU**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

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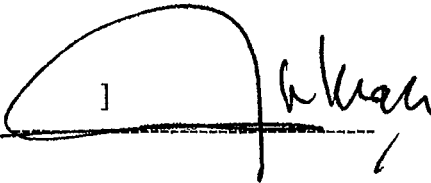
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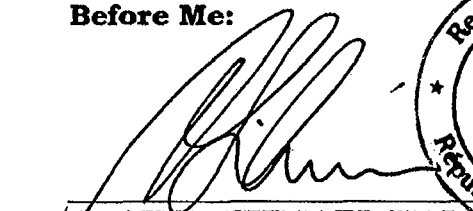
I, **STEVEN KALSAKAU**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

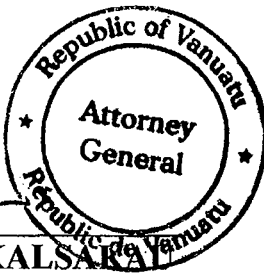
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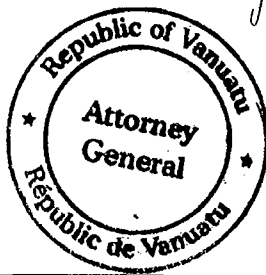
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I, **WILLIE RUBEN ABEL TITONGOA**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

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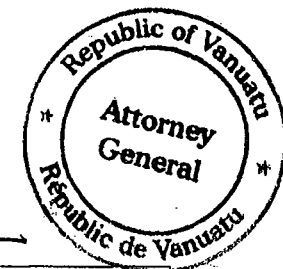
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I, **WILLIE RUBEN ABEL TITONGOA**, do swear that I will well and truly serve and bear true allegiance to the Republic of Vanuatu according to law.

**So Help Me God.**

**SWORN** at Port Vila  
this 26<sup>th</sup> day of June, 2011]



**Before Me:**

*for*  
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Attorney General  
of the Republic of Vanuatu



**REPUBLIC OF VANUATU**

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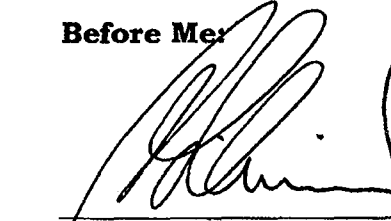
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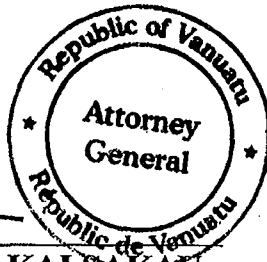
I, **DON KEN**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

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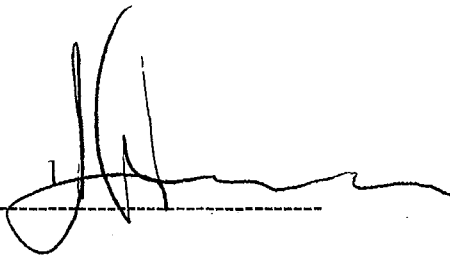
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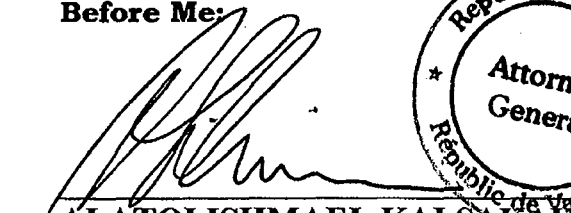
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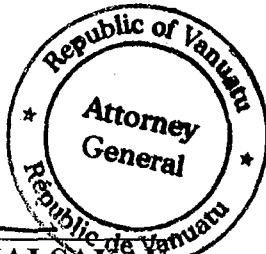
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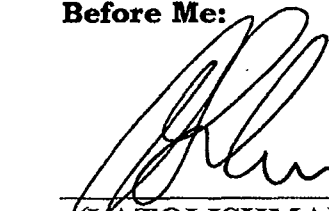
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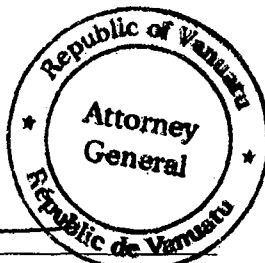
I, **JAMES NGWANGO**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

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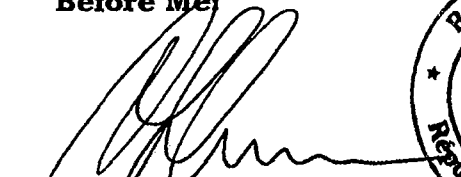
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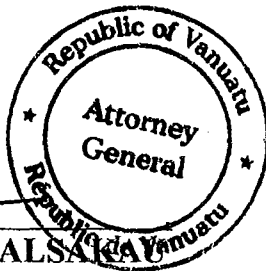
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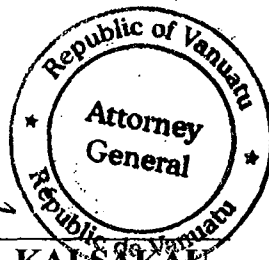
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I, **MORKIN STEVEN IATIKA**, do swear that I will bear true faith and allegiance to the Republic of Vanuatu and will uphold the Constitution and the law and I will conscientiously, impartially and to the best of my ability discharge my duties as **Minister of State** and do right to all manner of people without fear or favour, affection or ill-will.

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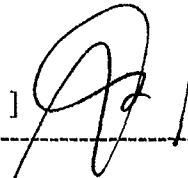
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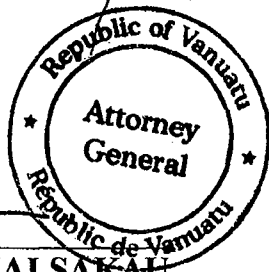
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of the Republic of Vanuatu





GOUVERNEMENT DE LA REPUBLIQUE DU VANUATU

Autorité de Régulation des Services Publics  
Ministère des Finances et de la Gestion Economique

B.P. 9093  
Port Vila  
VANUATU

Téléphone : (678) 29795 / 23335 / 23521  
Télécopie : (678) 27426



GOVERNMENT OF THE REPUBLIC OF VANUATU

Utilities Regulatory Authority  
Ministry of Finance and Economic Management

PMB 9093  
Port Vila  
VANUATU

Tel: (678) 29795 / 23335 / 23521  
Fax: (678) 27426

Website: [www.ura.gov.vu](http://www.ura.gov.vu)

# Electricity Reliability Standards

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## Reliability Standards in relation to a regulated service

A major component of reliability standards is the baseline indices that give a measure of how effective and reliable the electricity service is. Quality standards are usually a measure of the power quality available to customers. Example of such measures would be the occurrence of voltage surges and sags and harmonics. The Authority may issue Reliability Standards that are to be used as guidelines by electricity utilities in Vanuatu.

## Table of Contents

1. INTRODUCTION .....	3
1.1. Background .....	3
1.2. Issue of Reliability Standards .....	3
2. RESPONSIBILITIES.....	4
3. PERFORMANCE REQUIREMENT .....	4
4. COMPLIANCE.....	5
5. RELIABILITY AND QUALITY OF SUPPLY.....	5
5.1. Reliability of Supply.....	5
5.2. Quality of Supply .....	6
5.2.1. Performance Monitoring .....	6
6. Customer Service Standards .....	6
6.1. Obligation to serve.....	6
7. Offences .....	6
Appendix A: - Customer-Service Standards .....	7
A1 – Connections .....	7
A2 - Customer Service and Billings Standards .....	9
A3 - Continuity of Supply .....	10
A4 – Testing of voltage stability.....	11
Appendix B - Overall Standards .....	12
B1 - Customer Service and Billings Standards.....	12
B2 – Electricity Quality and Reliability .....	13
Appendix C - Metering Reporting Standards .....	14
Appendix D – Definition of Interruptions .....	15
Appendix E - Definitions.....	16
Appendix F- References .....	17

# 1. INTRODUCTION

## 1.1. Background

The Utilities Regulatory Authority (the Authority) is Vanuatu's economic regulator of electricity and water services throughout Vanuatu. The Government of Vanuatu established the Authority on 11 February 2008 under the *Utilities Regulatory Authority Act No. 11 of 2007* (the Act).

The Authority is responsible for the regulation of the electricity and water sectors. Our role differs in each regulated industry but generally involves regulating prices, service standards, and market conduct and consumer protection. We also investigate and advise the Government on regulatory matters that affect Vanuatu's regulated utilities.

The Act states that our primary objective is to regulate these utilities to ensure the provision of safe, reliable and affordable regulated services and maximize access to regulated services throughout Vanuatu.

## 1.2. Issue of Reliability Standards

In accordance with Division 2 – Safety standards, orders, inspection and reliability standards, section 17, the Authority may issue reliability standards in relation to the reliability of a regulated service throughout Vanuatu.

In determining whether to issue any reliability standard, the Authority must have regard to the cost and convenience of compliance with the reliability standard and the nature and importance of the reliability issue that is addressed.

The Electricity Reliability Standards are issued by the Authority as guidelines for electricity utilities to ensure that reliable electricity is generated and distributed to customers.

The Authority influences utilities reliability of supply through a financial incentive scheme, which encourages the utilities to meet and exceed the target levels of reliability.

Each Standard has specific performance requirements that must be met to manage reliability and quality issues effectively. A guideline is provided with each standard to assist regulated utilities in understanding and complying with the requirements.

A reliability standard issued by the Authority comes into force on the day on which it is published in the Gazette.

## **2. RESPONSIBILITIES**

Generally, responsibilities for compliance with the Electricity Reliability Standards are:

- General Managers shall be accountable for ensuring the requirements of Standards are complied with;
- Managers and Supervisors shall be responsible for implementing the requirements of Standards; and
- Employees and Contractors shall comply with the requirements of Standards.

## **3. PERFORMANCE REQUIREMENT**

The following general performance requirements apply to and form part of the Electricity Reliability Standards:

- Systems shall be established and maintained to effectively deal with instances of non-compliance with the requirements of the Electricity Reliability Standards, by applying corrective action to address the cause of the non-compliance.
- Corrective actions shall be considered, prioritized, recorded and tracked to completion with recorded evidence.
- Systems shall be established and maintained for the effective control of all documents that relate to the requirements of each Reliability Standards. This shall include formal review and authorization, identification, registration and revision control, ensuring that only the current version of documents is available to all personnel who need them and ensuring that superseded documents are withdrawn and are not used by personnel.
- Systems shall be established and maintained for the identification and maintenance of documentation and records, as required by legislation and in addition, sufficient to demonstrate compliance with such legislation and this Reliability Standard.

## **4. COMPLIANCE**

The Electricity Reliability Standards may apply to all regulated utilities as defined in the Act, subject to the operational capacity of the utility as determined by the Authority.

## **5. RELIABILITY AND QUALITY OF SUPPLY**

This section of the Standard addresses:

- the reliability of supply and customer supply interruptions across the utility's supply areas throughout Vanuatu;
- the utility's performance requirements and reliability targets set within the Standards; and
- the quality of supply set within the Standards.

### **5.1. Reliability of Supply**

Some interruptions – or outages – are inevitable, and customers cannot be guaranteed continuous supply. Planned outages occur when a utility needs to disconnect supply to undertake maintenance or construction works. The Reliability Standards requires that utilities give customers a minimum of 3 days' written notice of a planned outage. Year –on-year variance in planned minutes-off-supply is directly related to the maintenance and capital works activities undertaken by the Utility.

When the supply is disconnected unexpectedly, this is known as an unplanned outage. Unplanned outages typically have greater effect on customers than planned outages, because customers have no warning to take the necessary action to manage the impact of supply interruption.

The key measures for supply reliability are:

- minutes-off-supply, or the total minutes that a customer could expect to be without electricity over the reporting period;
- interruption frequency, or the number of times that a customer could expect to experience supply interruptions in a year;
- interruption duration, or the average time taken to restore supply to a customer when an interruption occurs; and
- momentary interruption frequency or the number of interruptions of less than 3 minutes that a customer could expect in a year.

## 5.2. Quality of Supply

As well as the reliability or availability of supply, the Authority is concerned with supply quality – namely, the technical characteristics of electrical energy as delivered. Customers should receive their supply at the nominal voltage (220/380) volts for most customers) and at a single fundamental frequency of 50 hertz. The key elements for assessing quality of supply are voltage variations and harmonic distortion.

### 5.2.1. Performance Monitoring

The Authority monitors the quality of electricity supply in Vanuatu through two sources;

- the level of customer complaints as reported by the Utilities; and
- the results of independent regulatory audits of Utilities.

## 6. Customer Service Standards

### 6.1. Obligation to serve

In accordance with various concession agreements, the Act and the Electricity Supply Act the utility must serve anyone that requests service on the condition adhere to the terms agreed upon by both the customer and the utility.

Delivery of electricity is to be ensured within one month of receipt of the application of supply. This period may be extended by a reasonable period of time necessary for carrying out the connection, the extension and possible upgrading of the network or generating facilities. Such periods of time shall be specified in the quotation submitted to the customer.

## 7. Offences

A breach of the standards may attract penalties under Part 4 Offences of the *Utilities Regulatory Authority Act No. 11 of 2007*.

Under section 21(1) (b) of the Act, a utility must not contravene any reliability standard. A person who commits an offence under this section is liable on conviction to a penalty set out under the Act.

The Authority may under section 25 of the Act, issue an infringement notice in respect of any single offence under Part 4 other than subsections 21(40 and (5).

## Appendix A: - Customer-Service Standards

### A1 – Connections

Item	Performance Measure	Units	Standard	Penalty (Vatu)
Connection to supply for connection points within 30 meters of the road frontage (when no network extension or the installation/upgrade of a transformer is required). If the Authority must approve a connection under any applicable regulation, the Performance Measure applies after it is approved.	i) Maximum time to connect a customer after the customer's payment has been received - when electricity supply and meter are already installed	Working Days	4	5000
	ii) Maximum time to connect a customer after the customer's payment has been received - when service drop and meter need to be installed	Working Days	10	5000
Connection to supply for connection points between 30 meters (when no network extension or the installation/upgrade of a transformer is required). If the Authority must approve a connection, the Performance Measure applies after it is approved.	i) Maximum time to provide works estimate	Working Days	10	5000
	ii) Maximum time to complete construction - after customer acceptance of estimate and payment	Working Days	20	5000
Disconnection of supply due to overdue payments	Minimum notification given prior to disconnection. Notification includes a widespread reminder in the media, so long as notice of the disconnection period is given on the previous bill.	Working Days	5	2000

Item	Performance Measure	Units	Standard	Penalty (Vatu)
<p>Reconnection after payment of overdue amounts and reconnection fee (note that reconnection fee must be received before 2pm or time begins from 2pm the following working day). If a connection permit is required from the Authority under any applicable regulation then time begins once the permit is approved.</p>	<p>Maximum time to restore supply after payment is made:</p>			
	<p>i) Urban areas</p>	<p>Working Days</p>	<p>1</p>	<p>2500</p>
	<p>ii) Rural areas</p>	<p>Working Days</p>	<p>2</p>	<p>2500</p>



## A2 - Customer Service and Billings Standards

Item	Performance Measure	Units	Standard	Penalty (Vatu)
Billing punctuality	Maximum time for first bill to be delivered after service connection	Calendar Days	60	1000
Billing period	Maximum time between bills	Calendar Days	45	1000
Response to customers' enquiries and complaints. Response is the first action taken by the utility in addressing the customer enquiry or complaint.	Maximum time to respond to a customer's enquiries and complaints.	Working Days	5	2000

### A3 - Continuity of Supply

Item	Performance Measure	Units	Standard	Penalty (Vatu)
Temporary disconnection of supply for maintenance or other works	Minimum notification prior to disconnection. Notification must include a minimum of four advertisements in widespread media, including one advert in the day prior to the shutdown.	Advertisements	4	2000
		Working Days	First advertisement – 5 Working Days Second advertisement – 1 Working Day	2000
Temporary disconnection of supply throughout the network without justification	Maximum time to restore supply to all affected customers	Minutes	3	500 *P per hour of interruption
Temporary disconnection of supply at one transformer without justification	Maximum time to restore supply to all affected customers	Minutes	3	50*P per transformer per hour of interruption
Response to emergency and service calls (single events affecting the distribution system), other than where more than 5 Customers are affected	Maximum time to restore supply to all affected customers	Working Days	2	2500

#### A4 – Testing of voltage stability

Item	Performance Measure	Units	Standard	Penalty (Vatu)
Responding to a request by Customer under clause 2.8(a) relating to voltage fluctuations	Maximum period to complete a spot check of the Customer's voltage after a Customer request	Working Days	5	2000
	Following a Customer request, maximum time to complete voltage sampling for at least 24 hours	Working Days	10	2000
Customer-specific Voltage stability (tested in response to request by a Customer under clause 2.8(a))	Voltage to be measured at the demarcation point.  In respect of each sample, fluctuations in long duration voltage (greater than 60 seconds) outside of a nominal voltage of 220/380 volts, in urban areas only. The voltage standard relates to the demarcation point between network and the customer installation which is at the point of entry to the customer's building unless otherwise agreed.	%	+/-10%	2000

## Appendix B - Overall Standards

### B1 - Customer Service and Billings Standards

Item	Performance Measure	Units	Standard
Number of complaints to the service provider	Total telephone and written complaints per 1,000 customers per annum	Number	Report
Customer invoices	Invoices must be consistent with provisions stated in any contractual agreement between the customer and utility	Number	Report

## B2 – Electricity Quality and Reliability

Item	Performance Measure	Units	Standard
<p>Voltage fluctuations are to be tested in the following ways:</p> <p>(a) <i>Sampling of High-Voltage Lines</i></p> <p>Voltage is to be measured by quarterly sampling (for a period of one week) of each of the available phases of voltage. Measurements must be taken at the first distribution transformer from the power station on each feeder (or at the power station where applicable) and at the last (electrically most remote) distribution transformer from the power station on each feeder. One of the quarterly samples must be taken during the month that peak load is expected to occur in, and one of the quarterly samples must be taken during the month that the lowest load is expected to occur in.</p>	<p>In respect of each sample, fluctuations in long duration voltage (greater than 60 seconds) outside of a nominal voltage of 230 volts, in urban areas only. The voltage standard relates to the demarcation point between network and the customer installation which is at the point of entry to the customer's building unless otherwise agreed.</p>	<p>%</p>	<p>+/- 10%</p>

Item	Performance Measure	Units	Standard
<p>(b) <i>Sampling of CT metered installations</i></p> <p>Voltage is to be measured by annual sampling (for a period of at least 24 hours) at the demarcation point of each CT metered installation. Reasonable endeavors should be taken to sample each CT meter at a time that its peak load is expected to occur in.</p>	<p>In respect of each sample, fluctuations in long duration voltage (greater than 60 seconds) outside of a nominal voltage of 230 volts, in urban areas only. The voltage standard relates to the demarcation point between network and the customer installation which is at the point of entry to the customer's building unless otherwise agreed.</p>	%	+/- 10%
Frequency Stability	<p>Maximum deviation from nominal frequency of 50 Hertz, as measured at the Concessionaire's relevant power station</p>	%	+/- 2%

### Appendix C - Metering Reporting Standards

Item	Performance Measure	Units	Standard
Frequency of meter testing	<p>Report on the percentage of Customers' meters that are tested for accuracy or replaced annually</p>	%	Report

## Appendix D – Definition of Interruptions

Measure	Index ...	Description
Average minutes-off-Supply per customer	System Average Interruption Duration Index (SAIDI)	The average total minutes that a customer could expect to be without electricity over a specific period. Total SAIDI comprises both planned and unplanned minutes-off-supply.  <i>SAIDI is calculated as the sum of the duration of each customer interruption (in minutes), divided by the total number of connected customers averaged over the year.</i>
Average number of interruptions per customer	System Average Interruption Frequency Index (SAIFI)	The average number of occasions per year when each customer could expect to experience an unplanned interruption.  <i>SAIFI is calculated as the total number of customer interruptions divided by the total number of connected customers averaged over the year. Unless otherwise stated, SAIFI excludes momentary interruptions (less than three minute duration).</i>
Average Interruption duration (minutes per interruption)	Customer Average Interruption Duration Index (CAIDI)	The average time taken for supply to be restored to a customer when an unplanned interruption has occurred.  <i>CAIDI is calculated as the sum of the duration of each customer interruption (in minutes), divided by the total number of customer interruptions (SAIDI divided by SAIFI). Unless otherwise stated, CAIDI excludes momentary interruptions (less than three minute duration).</i>
Average number of momentary interruptions per customer	Momentary Average Interruption Frequency Index (MAIFI)	The average total number of momentary interruptions (less than one minute duration) that a customer could expect to experience in a year.  <i>MAIFI is calculated as the total number of customer interruptions of less than one minute duration divided by the total number of connected customers averaged over the year.</i>

## Appendix E - Definitions

**Consultation:** shall mean the timely exchange of relevant information and ideas in such a manner that the parties have the actual and genuine opportunity to influence the outcome.

**Currency:** The state of being current, up-to-date and relevant to the present time and conditions.

**De-energised (Dead):** Separated from all sources of supply but not necessarily isolated, earthed or out of commission.

**Discharge:** The removal of an electric charge by the application of a suitable discharge device.

**Disconnected:** Physically separated from any source of electrical energy, insulated where necessary and secured in a position clear of any electrical equipment that is capable of being energised.

**External Parties:** include service providers, government agencies, other organisations, neighbours and community and public.

**Fault Finding:** The process of making measurements or carrying out tests on equipment to locate faults. It may also include the process of connecting testing instruments or devices to various parts of the equipment to determine how the equipment is operating.

**Harmonic Distortion:** Deviation from the pure 50 hertz electrical power sine-wave waveform; mainly caused by customers' electronic equipment and large industrial motors. The Reliability Standards specifies limits for the percentages of harmonic distortion allowed at different points in the network.

**Life Cycle:** extends from specification, design, procurement, installation, construction, commissioning, modification, operation, inspection, and maintenance, decommissioning through to disposal.

**Regulated Service:** As defined in the *Utilities Regulatory Authority Act No.11 of 2007*.

**Reporting Period:** The period commencing 1 January through to 31 December inclusive in any given year.

**Testing:** The use of logical methodology or test instruments or test equipment by a competent person.

**Utility:** As defined in the *Utilities Regulatory Authority Act No.11 of 2007*.

**Voltage Variations:** Short term variations from the desired nominal voltage, caused by events such as lightning strikes and faults in customers' installations or elsewhere on the network, or by inadequate supply capacity. The Reliability Standards specifies different voltage limits within which the voltage may vary up or down, and time limits within which the variation may persist.

**Works:** Of electricity utility, means the electrical equipment, and electric line associated equipment, controlled or operated by the utility to generate, transform, transmit, distribute or supply electricity.



- Further Addendum to the Contract of Concession for the Generation and Public Supply of Electric Power in Luganville between the Government of Vanuatu and Union Electrique du Vanuatu Limited relating to the Sarakata Hydroelectric Power Station – Release of Funds from Sarakata Renewal Fund for Land Lease Acquisition Purposes.
- Addendum to the Contract of Concession for the Generation and Public Supply of Electric Power in Luganville between the Government of Vanuatu and UNELCO Vanuatu Limited Relating to the Handing over of the Sarakata Hydroelectric Power Station.
- Concession contract for the Generation and Public Supply of Electric Power in Tanna Island, Vanuatu.
- Concession contract for the Generation and Public Supply of Electric Power in Malekula Island, Vanuatu.

***Other related documents***

Nil

## **Appendix F- References**

### ***Relevant Acts, Regulations, Codes and Orders***

- Electricity Cable Act
- Utilities Regulatory Authority Act No. 11 of 2007.
- Electricity Supply Act
- Port Vila Electrical Supply Act
- Supply of Electricity (Districts) Act

### ***Utilities Regulatory Authority Policies and Procedures***

- Utilities Regulatory Authority Charter of Consultation and Regulatory Practice
- Utilities Regulatory Authority Risk Management Policy and Procedure

### ***Concession Agreements***

- Convention relating to the Concession for the Generation and Public Supply of Electric Power in Port Vila.
- Amendment No.1 to the Convention dated 15<sup>th</sup> August 1986 relating to the Concession for the generation and Public Supply of Electric Power in Port Vila.
- Amendment No.2 to the Convention dated 15<sup>th</sup> August 1986 relating to the Concession for the generation and Public Supply of Electric Power in Port Vila.
- Agreement varying Concession between the Government of the Republic of Vanuatu and the Honorable Minister of Lands, Geology, Mines, Energy and Rural Water Supply and Union Electrique du Vanuatu Limited.
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- Concession contract for the Generation and Public Supply of Electric Power in Tanna Island, Vanuatu.
- Concession contract for the Generation and Public Supply of Electric Power in Malekula Island, Vanuatu.

*Other related documents*

Nil

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**Utilities Regulatory Authority**

**Vanuatu**

You can access the Electricity Reliability Standards by referring to our website [www.ura.gov.vu](http://www.ura.gov.vu), contacting us by telephone (+678) 23335, fax (+678) 2308, email: [rmaram@vanuatu.gov.vu](mailto:rmaram@vanuatu.gov.vu) or writing to us at the Office of Utilities Regulatory Authority, PMB 9093 Port Vila, Vanuatu.

GOUVERNEMENT DE LA REPUBLIQUE DU VANUATU

Autorité de Régulation des Services Publics  
Ministère des Finances et de la Gestion Economique

B.P. 9093  
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VANUATU

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GOVERNMENT OF THE REPUBLIC OF VANUATU

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Ministry of Finance and Economic Management

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Website: [www.ura.gov.vu](http://www.ura.gov.vu)

# Electricity Safety Standards

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Safety Standards in relation to the safety of a  
regulated service

The Authority's Electricity Safety Standards summarise the total set of issues that shall be considered by regulated utilities when developing site and activity Health and Safety management plans. They cover all aspects of Health and Safety management that apply to the regulated industry's operations to ensure the health and safety of its employees and contractors, our community and to protect property. Each Standard has specific performance requirements that must be met to manage Health and Safety issues effectively. A guideline is provided with each standard to assist regulated utilities in understanding and complying with the requirements.

## Table of Contents

1. INTRODUCTION.....	3
1.1. Background .....	3
1.2. Issue of Safety Standards .....	3
2. RESPONSIBILITIES.....	4
3. PERFORMANCE REQUIREMENT .....	4
4. SUMMARY OF SAFETY STANDARDS.....	5
5. The Standards .....	6
5.1. UTILITY COMMITMENT .....	6
5.1.1 Purpose .....	6
5.2. UTILITY REGULATION COMPLIANCE .....	6
5.2.1 Purpose .....	6
5.3. SAFETY MANAGEMENT .....	7
5.3.1. Purpose .....	7
5.4. RISK MANAGEMENT.....	7
5.4.1. Purpose .....	7
5.5. SAFETY INSPECTION .....	8
5.5.1. Purpose .....	8
5.6. QUALITY ASSURANCE.....	9
5.6.1. Purpose .....	9
5.7. INTERNAL SAFETY STANDARDS.....	9
5.7.1. Purpose .....	9
5.8. CERTIFICATION.....	10
5.8.1. Purpose .....	10
5.9. REPORTING REQUIRMENT .....	10
5.9.1. Purpose .....	10
Appendix A – Definitions.....	12
Appendix B – References .....	13

# 1. INTRODUCTION

## 1.1. Background

The Utilities Regulatory Authority (the Authority) is Vanuatu's economic regulator of electricity and water services throughout Vanuatu. The Government of Vanuatu established the Authority on 11 February 2008 under the *Utilities Regulatory Authority Act No. 11 of 2007* (the Act).

The Authority is responsible for the regulation of the electricity and water sectors. Our role differs in each regulated industry but generally involves regulating prices, service standards, and market conduct and consumer protection. We also investigate and advise the Government on regulatory matters that affect Vanuatu's regulated utilities.

The Act states that our primary objective is to regulate these utilities to ensure the provision of safe, reliable and affordable regulated services and maximize access to regulated services throughout Vanuatu.

## 1.2. Issue of Safety Standards

In accordance with Division 2 – Safety standards, orders, inspection and reliability standards, section 14, the Authority may issue safety standards in relation to the safety of a regulated service throughout Vanuatu.

In determining whether to issue any safety standard, the Authority must have regard to the cost and convenience of compliance with the safety standard and the nature and importance of the safety issue that is addressed.

The Electricity Safety Standards are issued by the Authority as guidelines for electricity utilities to ensure that electricity is generated and distributed safely to the consumers.

They cover all aspects involved with providing safe electricity to ensure that the public including the personnel within the respective utilities as well as facilities involved in providing electricity are protected.

Each Standard has specific performance requirements that must be met to manage Health and Safety issues effectively. A guideline is provided with each standard to assist regulated utilities in understanding and complying with the requirements.

A safety standard issued by the Authority comes into force on the day on which it is published in the Gazette.

## **2. RESPONSIBILITIES**

Generally, responsibilities for compliance with the electricity safety standards are:

- General Managers shall be accountable for ensuring the requirements of Standards are complied with;
- Managers and Supervisors shall be responsible for implementing the requirements of Standards; and
- Employees and Contractors shall comply with the requirements of Standards.

## **3. PERFORMANCE REQUIREMENT**

The following general performance requirements apply to and form part of all Health and Safety Standards:

- Systems shall be established and maintained to effectively deal with instances of non-compliance with the requirements of the Electricity Safety Standards, by applying corrective action to address the cause of the non-compliance.
- Corrective actions shall be considered, prioritized, recorded and tracked to completion with recorded evidence.
- Systems shall be established and maintained for the effective control of all documents that relate to the requirements of each Safety Standards. This shall include formal review and authorization, identification, registration and revision control, ensuring that only the current version of documents is available to all personnel who need them and ensuring that superseded documents are withdrawn and are not used by personnel.
- Systems shall be established and maintained for the identification and maintenance of documentation and records, as required by legislation and in addition, sufficient to demonstrate compliance with such legislation and this Safety Standard.
- Systems shall be established and maintained to facilitate on-going improvement of system processes, procedures, equipment and materials. This shall be done by the pro-active identification of hazards and the application of effective controls and preventative action.



#### 4. SUMMARY OF SAFETY STANDARDS

	<b>Standard</b>	<b>Purpose</b>
<b>1</b>	<b>UTILITY COMMITMENT</b>	To ensure that Utility Directors, managers, employees and contractors understand their legal obligations and commitment towards providing safe electricity services to the public.
<b>2</b>	<b>UTILITY REGULATION COMPLIANCE</b>	To ensure that Utilities identify and understand the safety requirements specified by the Utilities Regulatory Authority under the Utilities Regulatory Authority Act.
<b>3</b>	<b>SAFETY MANAGEMENT</b>	To ensure that safety and monitoring strategies are developed by the utility to minimize safety risk exposure of the public to an acceptable level
<b>4</b>	<b>RISK MANAGEMENT</b>	To ensure that possible hazards that may be incurred as a result of the direct interaction by the public and the services provided by the utility are monitored accordingly by the utility.
<b>5</b>	<b>SAFETY INSPECTION</b>	To ensure that the various technical infrastructures within the utility that contribute towards providing the regulated service are technically operational and safe.
<b>6</b>	<b>INTERNAL SAFETY STANDARDS</b>	To ensure that Utilities have more detailed safety standards that they derive to best suit their operations
<b>7</b>	<b>QUALITY ASSURANCE</b>	To ensure that a body is set up by the utility to manage the utility's compliance to the Safety Standards developed by the Authority
<b>8</b>	<b>CERTIFICATION</b>	To ensure that documents, reports and data produced by the utility are certified and valid
<b>9</b>	<b>REPORTING REQUIREMENT</b>	To maintain a Safety Standard reporting strategy that is annually updated and consistent with the requirement of the government through the Authority

## **5. The Standards**

### **5.1. UTILITY COMMITMENT**

#### **5.1.1 Purpose**

To ensure that Utility Directors, managers, employees and contractors understand their legal obligations and commitment towards providing safer service to the public.

#### **5.1.2 Standard**

- Review safety and leadership performance regularly as required;
- Safety obligations to be defined clearly and understood by managers ,employees and contractors;
- Managers to develop and demonstrate standard of behavior to all employees; and
- Safety assessment should be incorporated into performance review of managers and employees.

### **5.2. UTILITY REGULATION COMPLIANCE**

#### **5.2.1 Purpose**

To ensure that Utilities identify and understand the safety requirements specified by the Utilities Regulatory Authority under the Utilities Regulatory Authority Act.

#### **5.2.2 Standard**

- Safety requirements that are set by Acts ,Regulation and Codes of Practice are to be applied by the utility
- The utility is to review the regulated safety requirements every year and update its safety documents to avoid unintended use of obsolete documentation
- Safety records shall be controlled in conjunction with the requirement of the utility and retain to meet regulatory requirements

### **5.3. SAFETY MANAGEMENT**

#### **5.3.1. Purpose**

To ensure that safety and monitoring strategies are developed by the utility to minimize safety risk exposure of the public to an acceptable level

#### **5.3.2. Standard**

- Safety Standards are to be integrated into the Business Plan of the utility:
  - Safety targets and measurable Key Performance Indicators (KPIs) are to be integrated into the Business plan;
  - The safety standard integration into the business plan is to be reviewed regularly to satisfy the utility's requirement and also the requirement of the Authority; and
  - The data collected is to be analyzed and used to refine the safety targets and KPIs as required.

### **5.4. RISK MANAGEMENT**

#### **5.4.1. Purpose**

To ensure that possible hazards that may be incurred as a result of the direct interaction by the public and the services provided by the utility are monitored accordingly by the utility.

#### **5.4.2. Standard**

- Strategies shall be established and implemented by the Utility to ensure that the possible public hazards are:
  - identified and their associated risks are assessed; and
  - monitored and the control measures reviewed regularly to maintain effective response to hazards.
- Reporting systems on hazards shall be derived by the Utility and managed. These systems are to be updated to ensure that they reflect the current risks involved with the existing utility services
- Any hazards and risks associated with the service provided by the Utility must be clearly identified and documented with public awareness programs implemented

- A Utility must manage hazards that may result from direct interactions between the assets it manages and operate and external events

## 5.5. SAFETY INSPECTION ...

### 5.5.1. Purpose

To ensure that the various technical infrastructures within the utility that contribute towards providing the regulated service are technically operational and safe.

### 5.5.2. Standard

- The utility shall assign a body(s) to accompany the Authority's appointed safety inspector for safety inspection of its plant, premises and equipments that contribute towards the regulated service.
- The inspection is to be done in a manner that allows the inspector to have complete visibility of the item being inspected except for items that are encased in a sealed compartment.
- When an inspection reveals hazardous condition it is the responsibility of the utility to ensure that the condition is repaired and eliminated.
- Any documented deficiencies in the item inspected should be presented to the inspector prior to inspection.
- Safety Inspections on all electric facility of the utility shall be done at least every five years.
- A utility is to develop an inspection program that coincides with the safety standards.
- The inspection should not be a substitution of the utility inspection program
- Deficiencies identified during the inspection should be prioritized according to the duration of the repair taking into account the safety and operational effects that may arise if the utility fails to resolve the deficiency.
- It is the responsibility of the utility to permanently repair identified deficiencies within the expected time period depending on the category of the deficiency.
- Temporary repairs that are identified during the inspection or made by the utility are to be made permanent within 90 days. Temporary repairs that surpass the 90 day duration must be justified and a repair forecast plan developed and implemented.

- The utility is to produce an inspection report by 31 December of each year, which coincides with the inspection program and the safety standards.

## 5.6. QUALITY ASSURANCE ...

### 5.6.1. Purpose

To ensure that a body is set up by the utility to manage the utility's compliance to the Safety Standards developed by the Authority.

### 5.6.2. *Standard*

- The utility is to assign a body(s) within its organization to develop an assurance program. The body will be responsible for :
  - developing a quality assurance program that ensures timely and proper compliance with the safety standards;
  - monitoring and recording the safety performance of the utility in accordance with the KPIs stated in section 5.3;
  - ensuring that inspections are performed on all facilities and identified faults are prioritized accordingly for repair; and
  - forecasting future plans to improving safety in the workplace where necessary.

## 5.7. INTERNAL SAFETY STANDARDS

### 5.7.1. Purpose

To ensure that Utilities have more detailed safety standards that they derive to best suit their operations.

### 5.7.2. *Standard*

- A utility is obliged to have a set of safety standards accustomed to its operations and facilities that can be of local or international origin.
- The utility is to present to the Authority updated version of internal safety standards it currently implements.
- The internal safety standards are to be maintained by the utility within the Authority electricity safety standards.
- The well being and safety of utility managers, supervisors, employees and contractors should be accounted for in the internal safety standards.

## **5.8. CERTIFICATION**

### **5.8.1. Purpose**

To ensure that documents, reports and data produced by the utility are certified and valid.

### **5.8.2. Standard**

- Certifications of reports and documents are to be done in accordance with utility policy and safety standards referred to in 5.7.
- Certification of written documents should be done by an appropriate utility employee.
- The Chief Technical Officer or the officer directly responsible for safety inspections should produce by 31 December of each year, inspection reports with attached certificates validating the results of the inspection.
- Unsafe conditions shall be identified and certified.
- The utility shall maintain written proof of its certified reports on tests and inspections at its corporate office located within the concession area. No condition is to apply to public request for viewing certified reports.

## **5.9. REPORTING REQUIREMENT**

### **5.9.1. Purpose**

To maintain a Safety Standard reporting strategy that is annually updated and consistent with the requirement of the government through the Authority

### **5.9.2. Standards**

The Utility shall compile annually a report by the 31 December that:

- Clearly define and evaluate the measurable KPIs integrated into the operation of the utility during the business year.
- Details potential hazards and strategic plans implemented by the utility to minimizing the occurrence of these hazards.
- Contains the details of the inspection report stated in Section 9 stating inspected faults and the timelines to alleviate them.

- Reviews and analyses the inspection results stated in Section 9 and recommend remedial actions to resolve the inadequacies in current programs or assets.
- Detail safety audits certified by respective auditors accustomed to the utility.
- A breakdown on all incidents that resulted in casualties and accidents and actions taken by the Utility to resolve these incidents with the intention of minimal reoccurrence.
- Addresses the quality assurance program.
- Details of updated internal safety standards.

Reports should be submitted to the Authority in English and French.

## Appendix A – Definitions

**Consultation:** shall mean the timely exchange of relevant information and ideas in such a manner that the parties have the actual and genuine opportunity to influence the outcome.

**External Events:** This can be thunderstorms, lightning, vandalism, earthquakes, fire, cyclones or any other events of an unpredictable nature.

**External Parties:** include service providers, government agencies, other organisations, neighbours and community and public.

**Hazards:** an unavoidable danger or risk, even though often foreseeable

**Inspection:** to look carefully at or view closely and critically

**Legal obligations:** laws or contractual terms defining the obligations of individual parties to a contractual arrangement or agreement

**Obsolete document:** document that is not up to date with the very process, item, procedure or event that it defines.

**Regulated Service:** As defined in the *Utilities Regulatory Authority Act No.11 of 2007*.

**Reporting Period:** The period commencing 1 January through to 31 December inclusive in any given year.

**Testing:** The use of logical methodology or test instruments or test equipment by a competent person.

**Utility:** As defined in the *Utilities Regulatory Authority Act No.11 of 2007*.

**Works:** Of electricity utility, means the electrical equipment, and electric line associated equipment, controlled or operated by the utility to generate, transform, transmit, distribute or supply electricity



## **Appendix B - References**

### *Relevant Acts, Regulations, Codes and Orders*

- Health and Safety at Work Act
- Health Committees Act
- Environmental Management and Conservation Act
- Electricity Cable Act
- Utilities Regulatory Authority Act No. 11 of 2007.
- Electricity Supply Act
- Leadership Code
- Port Vila Electrical Supply Act
- Road Traffic (Control) Act
- Restriction of Offensive Weapons Act
- Supply of Electricity (Districts) Act
- Water Supply Act
- Workmen's Compensation Act
- Water resources Management Act
- World health Organization Framework Convention on Tobacco Control (Ratification)

### *Utilities Regulatory Authority Policies and Procedures*

- Utilities Regulatory Authority Charter of Consultation and Regulatory Practice
- Utilities Regulatory Authority Risk Management Policy and Procedure

### *Concession Agreements*

- Convention relating to the Concession for the Generation and Public Supply of Electric Power in Port Vila.
- Amendment No.1 to the Convention dated 15<sup>th</sup> August 1986 relating to the Concession for the generation and Public Supply of Electric Power in Port Vila.
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- Concession contract for the Generation and Public Supply of Electric Power in Tanna Island, Vanuatu.
- Concession contract for the Generation and Public Supply of Electric Power in Malekula Island, Vanuatu.

*Other related documents*

- AS/NZS 4360 –1999 Risk Management

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**Utilities Regulatory Authority  
Vanuatu**

You can access the Electricity Safety Standards by referring to our website [www.ura.gov.vu](http://www.ura.gov.vu), contacting us by telephone (+678) 24945, fax (+678) 2308, email: [rmaram@vanuatu.gov.vu](mailto:rmaram@vanuatu.gov.vu) or writing to us at the Office of Utilities Regulatory Authority, PMB 9093 Port Vila, Vanuatu.



REPUBLIC OF VANUATU

**THE COMPANIES ACT [CAP. 191]**

**NOTICE OF RESTORATION OF COMPANY NAME TO THE REGISTER OF COMPANIES**


<b>Number:</b>	<b>34809</b>
<b>Company Name:</b>	<b>SCI BOIS D'O LIMITED</b>
<b>Date of Incorporation:</b>	<b>25<sup>th</sup> July 2008</b>
<b>Type:</b>	<b>Private Local Company limited by Share</b>


NOTICE IS HEREBY GIVEN that in accordance with the provisions of Section 335(4) of the Companies Act [CAP. 191], the company name of:

**SCI BOIS D'O LIMITED**

is restored to the Company Register.

Dated at Port Vila this tenth day of June 2011.

  
George Andrews  
**REGISTRAR OF COMPANIES**





REPUBLIC OF VANUATU

**THE COMPANIES ACT [CAP. 191]**

**NOTICE OF RESTORATION OF COMPANY NAME TO THE REGISTER OF COMPANIES**


<b>Number:</b>	<b>3566</b>
<b>Company Name:</b>	<b>MELCOFFEE SAWMILL LIMITED</b>
<b>Date of Incorporation:</b>	<b>30<sup>th</sup> June 1988</b>
<b>Type:</b>	<b>Private Local Company limited by Share</b>

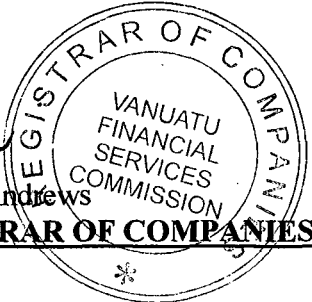
NOTICE IS HEREBY GIVEN that in accordance with the provisions of Section 335(4) of the Companies Act [CAP. 191], the company name of:

**MELCOFFEE SAWMILL LIMITED**

is restored to the Company Register.

Dated at Port Vila this twenty fourth day of May 2011.

  
George Andrews  
**REGISTRAR OF COMPANIES**



The circular stamp contains the text: REGISTRAR OF COMPANIES, VANUATU FINANCIAL SERVICES COMMISSION, and a small asterisk at the bottom.



**VANUATU FINANCIAL  
— SERVICES COMMISSION —**

**REPUBLIC OF VANUATU**

***THE COMPANIES ACT [CAP. 191]***

**TAKE NOTICE** that pursuant to Section 335 of the Companies Act [CAP. 191],  
the following company has been struck off the Register of Companies at Vila,  
Vanuatu.

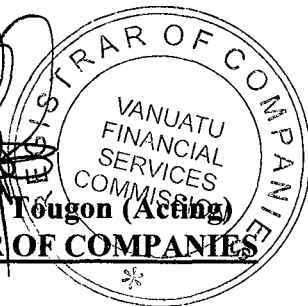
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<b>Company Name</b>	<b>: PRUDENT LIABILITY INSURANCE COMPANY LIMITED</b>
<b>Registration No</b>	<b>: 30352</b>
<b>Date of Registration</b>	<b>: 15 January 2004</b>
<b>Company Type</b>	<b>: Private Exempted Company limited by Shares</b>

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**Dated at Port Vila this first day of December 2005.**

  
**John Stephen Tougon (Acting)**  
**REGISTRAR OF COMPANIES**





REPUBLIC OF VANUATU

THE INTERNATIONAL COMPANIES ACT NO. 32 OF 1992

NOTICE OF RESTORATION OF COMPANY NAME TO THE REGISTER OF COMPANIES

<b>Number:</b>	<b>10426</b>
<b>Company Name:</b>	<b>MORGAN &amp; ASSOCIATES LIMITED</b>
<b>Date of Incorporation:</b>	<b>26<sup>th</sup> October 1992</b>
<b>Date of Continuation:</b>	<b>11<sup>th</sup> January 1994</b>
<b>Type:</b>	<b>International Company limited by Share</b>

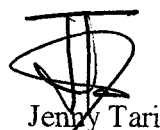
NOTICE IS HEREBY GIVEN that in accordance with the provisions of Section 107(3) of the International Companies Act, the company name of:

**MORGAN & ASSOCIATES LIMITED**

is restored to the company register. The company name had been struck off the register pursuant to Section 106(6) of the said Act.

The aforementioned restoration shall be deemed to be effective as from the 27<sup>th</sup> day of May 2011.

Dated at Port Vila this ninth day of June 2011

  
Jenny Tari

**AUTHORISED OFFICER**





**REPUBLIC OF VANUATU**

**THE INTERNATIONAL COMPANIES ACT No. 32 of 1992**

**TAKE NOTICE** that pursuant to Section 106 of the International Companies Act, unless cause is shown to the contrary, the names of

**AGRICULTURE INTERNATIONAL LIMITED  
AUGUSTA FISHERY CORPORATION  
AUGUSTA FISHERY CORPORATION (SEA ROYAL) LIMITED  
HENDERSON LIMITED  
PROFESSIONAL MOTOR YACHT SERVICES LIMITED  
SEA KING FISHING LIMITED  
SIGMA ENTERPRISES INC  
V&R INTERNATIONAL LIMITED**

will 90 days following the date of publication of this notice be struck off the International Companies at Port Vila, Vanuatu.

Given under the Official Seal of the Commission at Port Vila this twenty third day of May 2011.

